

Service Bulletin

Technical Services

SUBJECT: Water Sump Insert

Number: 2021-02.1 Product: 48" CIM Date Issued: February 2021

From:

48" wide CIM ice makers starting with February serial numbers (2102XXXXXXXXXX) now include a clear plastic insert (Ice-O-Matic P/N 9051862-01) in their water sumps that sits in a recess underneath the water float housing (see Figure 1). This insert promotes proper fitment of the water sump of the ice maker. Without the insert, the water sump can bow up enough to cause interference with the lower curtains. The interference with the lower curtains can prevent them from returning to their closed position after a harvest cycle, causing the ice maker to go into a full bin state and stop running (see Figure 2).



Figure 1: Sump insert shown in the proper position



Figure 2: Interference between the sump and curtain when the insert is not installed