

# ICE-O-MATIC

## LABOR INFORMATION AND ALLOWANCES

EFFECTIVE MARCH 1, 2024

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# Commercial Labor

## General information:

Per the Manufacturer's Limited Warranty Statement, packaged with every unit, the Customer cannot be billed for any excess labor related to warranty repairs. However, the Servicer may bill the Customer for charges that are specifically excluded from Warranty Coverage such as:

1. Correcting improper installation of unit or components such as Bin Thermostats, Drains, Water lines, etc.
2. Overtime or other premium charges (if the Customer requested the service work be performed during Overtime Hours and was informed that they would be responsible for the Overtime portion of the labor).
3. Cleaning the machine
4. Recommended **start up** adjustments of ice thickness sensors, cube size thermostats, bin thermostats, float switches, etc.
5. Additional labor charges resulting from the inaccessibility of the product.
6. Repeat repairs

To avoid misunderstandings, any Non-Warranty Charges billed to the Customer should be completely and accurately itemized on the service invoice and include an adequate explanation.

## Claims:

Typical causes for claim to be adjusted, delayed or denied:

1. Incomplete or inaccurate warranty claims
2. Warranty claims which are not submitted within 60 days after the service date
3. Charges which are greater than the Rate Book allowance.
4. Warranty claim submitted prior to the work completion.

Note: Per the Manufacturer's Limited Warranty Statement, Ice-O-Matic reserves the right to pay no more than the average commercial hourly rates.

**Rates:**

The Rates included typical time for **Diagnosis and Repair** by a qualified Ice-O-Matic Service Technician who is trained and/or experience with Ice-O-Matic products.

If special or unusual circumstances existed on a service call, the Servicer should inform Ice-O-Matic.

Note: **The verbal recommendations provided by the personnel at Ice-O-Matic Technical Assistance does not mean that an authorization has been given for any special coverage.** That type of authorization must be provided as an preauthorization number from Ice-O-Matic Technical Service Department prior to submitting a claim.

Allowances are subject to change without notice.

**In Warranty Refrigeration Service:**

Refrigeration service hourly allowances include time for replacement of the drier. Do not list extra time. The hourly allowances also include recovery time. **If the drier is not replaced claim maybe denied.**

**Equipment Charge:** Ice-O-Matic will pay the allowable hourly allowances listed in the allowance document for refrigeration system service (includes recover machine, torch , pump, oil, flux, minor fittings, solder, brazing rod or similar fees) of \$35.00. Refrigeration service may add \$25.00 to misc. for adding access valves.

To claim the equipment charge, enter \$35.00 for remotes and \$25.00 for air/water units in the ServiceBench screen for item Recovery / Recycle.

The recovery method must be listed on any service invoice claiming refrigeration service; if it is not listed the claim will not be eligible for warranty. Adding a partial charge will not be accepted for warranty, (the refrigerant leak **MUST** be found & reapirod).

# Commercial Labor

## Instructions For Filing A Warranty Labor Claim:

### Service Provider:

1. Determine warranty status of the unit. Note: Warranty coverage varies depending upon model and date of start up.
2. Service the product according to warranty status.
3. Record warranty information (model, serial, customer site, etc)
4. Must provide accurate and complete information regarding service performed. If the notes are not accurate or incomplete the claim will be delayed or rejected.
5. **Immediately** return parts, tags and a completely itemized service invoice to the distributor. **Claims can be rejected for lateness.**

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### Regarding Warranty:

All Ice-O-Matic units serviced in warranty MUST use approved Ice-O-Matic parts. Any unit found to have been serviced under warranty with substitute parts will have the warranty **credit canceled** and a debit for that claim will be issued to that Distributor. Any Distributor found to not have been purchasing Ice-O-Matic parts of the type claimed in warranty will have those warranty claims canceled, and debits issued for those claims. No additives (dye etc).

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### **Service Providers/Distributor:**

1. Screen all claims for complete and accurate information in compliance with warranty limitations.  
**Note: Warranty coverage varies depending upon model and date of start up.** See Warranty Description on the Manufacturer's Limited Warranty Statement.
2. File on line using ServiceBench, using the allowable hourly allowances to determine the hours allowed. Use the Refrigerant Allowance Table to determine the Refrigerant Allowance. Claim form **MUST** be filled out in English if the Distributor is filing the claim.

Note: Only one unit may be listed on each claim.

3. All claims must be received by Ice-O-Matic within **60 days after unit repaired**. Late claims will be rejected and claims found with altered dates may be debited.
4. Any request to submit a claim which does not comply completely with all requirements should be directed to a Ice-O-Matic Warranty Department in writing submitted to [warranty.support@iceomatic.com](mailto:warranty.support@iceomatic.com).

### **Ice-O-Matic:**

1. All claims will be processed a rapidly as possible.
2. Claims which are incomplete, inaccurate or do not comply with comply with requirements and limitations will be rejected. An email will be sent to who submitted the claim.
3. Acceptable claims will be reviewed for compliance with the allowable hourly allowance instructions and limitations.
4. Appropriate credit will be issued to the distributor or service provider account for all accepted claims.

## WARRANTY CLAIM POLICY

Every Ice-O-Matic (IOM) ice maker is backed by a warranty that provides both parts and labor coverage. To view the most current Domestic & International Limited Warranty Policy and IOM's hourly warranty allowances, visit [www.iceomatic.com/warranty](http://www.iceomatic.com/warranty) . Below are some specific reminders regarding claims, parts, and travel.

### **CLAIMS:**

- Claims must be entered within 60 days of the date of service. If not, then the claim may be denied.
- Claims may be denied when outside of the standard warranty period.
- A claim can not be submitted until the repair is completed; a copy of the work order signed by the customer maybe requested.
- When entering a compressor claim, include the serial number of the defective compressor.
- Detail the service preformed. Do not just enter "bad part" or "replaced defective part". The IOM warranty department will ask for more detail which could delay your claim from being processed. Failure to include specific information will delay the processing of claims.
- Warranty exemptions include:
  - Installation
  - Preventative Maintenance
  - Cleaning
  - Adjustments after installation
  - Freight damage
  - Damage caused by adverse environmental or water conditions.
  - Freight charges
  - Tax



**Parts:**

General:

- Distributors or Service Provider are required to hold **all** parts claimed on warranty for 60 days from the date the claim was entered if IOM should need them back for testing. If IOM does not specifically request a part be returned, then the defective parts can be discarded/field scrapped after 60 days.
- IOM may request that part(s) be returned for evaluation. All part(s) returned to IOM **MUST** include a copy of the claim paperwork and the claim number should be marked on the outside of the box. All part(s) requested for return must be received at IOM within **30 days** of the request date. Failure to return the part may result in the claim being denied.
  - Return requested parts to:  
Ice-O-Matic  
Attn: Warranty Parts Return  
11100 E. 45<sup>th</sup> Ave  
Denver, CO 80239
- **DO NOT** send part(s) back to IOM that were not specifically requested by IOM. Freight will only be covered for parts requested to be returned by IOM. Parts received at IOM that were not requested may be charged a \$100 processing fee. Freight between Distributor, Dealer, and/or End User is not eligible for warranty reimbursement.
- If a part(s) is received at IOM and claim is denied because the part is functioning properly, IOM warranty department will ask the customer if they want the part returned. IOM will only hold the part(s) for 30 days from the date of denying the claims.

**Compressors:**

- IOM requires the serial number of the failed compressor to be listed on the warranty claim. If IOM determines that the compressor needs to be returned, please include a copy of the claim paperwork and the box is marked with the claim number. **PORTS MUST BE BRAZED CLOSED.**
- Claims may be denied when compressors are returned to IOM and ports are not brazed closed. IOM may also charge a \$100 processing fee for unsealed ports.

**Evaporators:**

- IOM requires multiple different, up close clear pictures of the front and back of the evaporator. Including the model and serial number of the ice machine. Please email pictures to [warranty.support@iceomatic.com](mailto:warranty.support@iceomatic.com) . If the pictures are not sufficient, then IOM may request the part be returned for review.

**CIM Control Boards:**

- When IOM requests a board to be returned, the board must contain all parts (for example, fuses) and be free of damage. **MUST** include with the board a complete description of what is wrong with the board.
- When IOM receives a returned board, it is tested to confirm proper functionality. Boards that are working properly will result in a denied claim.
- Control boards that are returned to IOM claiming to be defective but are in “clean” mode and otherwise working properly will result in a denied claim.
- Please reference QR code below for possible control board fault findings.



**Travel:**

- Warranty policy allows 1 hour travel, any additional travel must be preauthorized by an IOM service manager.
- Travel rate is based on travel rate of the Servicer in Service Bench.
- At least one part of the claim must be under warranty; otherwise, no travel is allowed.



**REFRIGERANT ALLOWANCE TABLE**

MODEL	REF TYPE	CHARGE IN OUNCES	MODEL	REF TYPE	CHARGE IN OUNCES	MODEL	REF TYPE	CHARGE IN OUNCES
CIM0320A	R-404a	20	CIM1136W	R-404a	32	GEM0956R	R-404a	208
CIM0320W	R-404a	13	CIM1136R	R-404a	176	GEM1306A	R-404a	30
CIM0325A	R-404a	22	CIM1137A	R-404a	40	GEM1306R	R-404a	208
CIM0325W	R-404a	13	CIM1137W	R-404a	32	GEM2006R	R-404a	208
CIM0326A	R-404a	22	CIM1137R	R-404a	176	GEM2006W	R-404a	30
CIM0330A	R-404a	20	CIM1446A	R-404a	58	GEMD270A2	R-134a	13
CIM0330W	R-404a	13	CIM1446W	R-404a	30	GEMD2705A2	R-134a	13
CIM0335A	R-404a	22	CIM1446R	R-404a	250	GEMU090	R-134a	4.5
CIM0430A	R-404a	24	CIM1447A	R-404a	58	MFI0500A	R-404a	22
CIM0430W	R-404a	14	CIM1447W	R-404a	30	MFI0500W	R-404a	17
CIM0435A	R-404a	24	CIM1447R	R-404a	250	MFI0800A	R-404a	24
CIM0436A	R-404a	24	CIM1545A	R-404a	58	MFI0800W	R-404a	19
CIM0436W	R-404a	14	CIM1545W	R-404a	30	MFI0800R	R-404a	208
CIM0520A	R-404a	20	CIM1545R	R-404a	250	MFI0805A	R-404a	24
CIM0520W	R-404a	14	CIM1845A	R-404a	54	MFI0805W	R-404a	19
CIM0525A	R-404a	22	CIM1845W	R-404a	30	MFI1255A	R-404a	30
CIM0525W	R-404a	14	CIM2046W	R-404a	42	MFI1255W	R-404a	22
CIM0526A	R-404a	22	CIM2046R	R-404a	292	MFI1256A	R-404a	30
CIM0530A	R-404a	20	CIM2047W	R-404a	42	MFI1256W	R-404a	22
CIM0530W	R-404a	14	CIM2047R	R-404a	292	MFI1256R	R-404a	208
CIM0530R	R-404a	132	ICE1506A	R-404a	42	MFI1506A	R-404a	30
CIM0535A	R-404a	22	ICE1506R	R-404a	240	MFI2306R	R-404a	208
CIM0535W	R-404a	13	ICEU150A	R-404a	13	MFI2306W	R-404a	30
CIM0535R	R-404a	132	ICEU150W	R-404a	9	UCG045A	R-134a	8.82
CIM0635A	R-404a	22	ICEU220A	R-404a	13	UCG060A	R-290	4.23
CIM0636A	R-404a	20	ICEU220W	R-404a	9	UCG065A	R-134a	9.52
CIM0636W	R-404a	14	ICEU225A	R-404a	12	UCG080A	R-290	4.2
CIM00636R	R-404a	132	ICEU226A	R-404a	12	UCG085A	R-134a	10.2
CIM0825A	R-404a	40	ICEU226W	R-404a	9	UCG100A	R-290	4.4
CIM0825R	R-404a	176	ICEU300A	R-404a	18	UCG105A	R-134a	10.5
CIM0835A	R-404a	40	ICEU300W	R-404a	15	UCG130A	R-290	3.49
CIM0835W	R-404a	28	ICEU305A	R-404a	14	UCG130GA	R-290	3.88
CIM0835R	R-404a	176	GEM0450A	R-404a	22	UCG135A	R-134a	11.6
CIM0836A	R-404a	40	GEM0450W	R-404a	18	UCG165A	R-134a	11.3
CIM0836W	R-404a	30	GEM0650A	R-404a	24	RCA1001	R-404a	3
CIM0836R	R-404a	176	GEM0650W	R-404a	19	RCA1061	R-404a	3
CIM0836GA	R-404a	38	GEM0650R	R-404a	201	RCA2061	R-404a	16

**REFRIGERANT ALLOWANCE TABLE**

**REFRIGERANT ALLOWANCE TABLE CONTINUED**

MODEL	REF TYPE	CHARGE IN OUNCES		MODEL	REF TYPE	CHARGE IN OUNCES		MODEL	REF TYPE	CHARGE IN OUNCES
CIM1125A	R-404a	36		GEM0655A	R-404a	24		RCA3061	R-404a	16
CIM1125R	R-404a	176		GEM0655W	R-404a	19		RCA3561	R-404a	16
CIM1135A	R-404a	36		GEM0955A	R-404a	30		RGA0501-HM	R-404a	3
CIM1135W	R-404a	32		GEM0955W	R-404a	22		RGA1061-HM	R-404a	3
CIM1135R	R-404a	176		GEM0956A	R-404a	30				
CIM1136A	R-404a	40		GEM956W	R-404a	22				

# CUBERS CIM SERIES

## Refrigeration Section

Evaporator Assembly (Single Evaporator) .....	4.0
Evaporator Assemblies (when replacing both on Dual Evaporator unit) .....	6.0
Compressor (kit includes start components and filter drier) .....	4.0
*Any or all compressor start components .....	1.0
Condenser (Air/Water/Remote).....	4.0
Thermostatic Expansion Valve (TXV) .....	4.0
Liquid Line Solenoid .....	4.0
High Pressure Cut Out.....	4.0
Fan Cycle Control .....	4.0
Water Regulating Valve.....	4.0
High Side and/or Low Side Service Ports.....	4.0
Mixing Valve / Headmaster.....	4.0
**Leak Identification is 4.0 Hours and includes Evacuation, Drier Replacement and.....	4.0
• Miscellaneous Fee (Vacuum Pump Oil, Brazing Material, etc) .....	\$25.00
• Recovery Fee – Air- and Water-Cooled Units.....	\$25.00
• Recovery Fee – Remote Units.....	\$35.00
• IOM pays \$1.50 an ounce for R404, input as part #6051055-01 in Service Bench	
• IOM pays \$1.00 an ounce for R134, input as part #6051054-01 in Service Bench	
• IOM pays \$5.00 an ounce for R290, input as part #6051082-01 in Service Bench	

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.

\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages

# CUBERS CIM SERIES continued

## Electrical Component Section

Fan Motor .....	1.5
Harvest Assist Assembly.....	1.5
Float Housing Assembly (Including Hi Float, Lo Float and Thermistor) .....	1.5
PC Board.....	2.0
Contactor .....	2.0
High or Low Voltage Wiring Harness .....	2.0
High Temp Safety .....	1.5
Magnetic Curtain Switch/Bin Thermostat (if added) .....	1.0
Membrane Switch/Remote User interface .....	1.0

## Water Section

Splash Curtain/Evaporator Cover .....	1.0
Water Pump Tubing.....	1.0
Water Pump .....	1.0
Water Inlet Valve.....	1.5
Purge Valve .....	1.0
Water Leak Detection and Repair.....	1.5
Water Curtain .....	1.0
Water Trough .....	1.0
Water Detection & Repair .....	1.0
Water Distribution Tube/Pump Tube .....	1.0

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.

\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages

# CUBERS ICE SERIES

## Refrigeration Section

Evaporator Assembly (Single Evaporator) .....	4.0
Evaporator Assemblies (when replacing both on Dual Evaporator unit) .....	6.0
Compressor (kit includes start components and filter drier) .....	4.0
*Any or all compressor start components.....	1.0
Condenser (Air/Water/Remote) .....	4.0
Thermostatic Expansion Valve (TXV).....	4.0
Hot Gas Valve (Solenoid Valve and Refrigerant Strainer) .....	4.0
Mixing Valve/Headmaster/LAC.....	4.0
Receiver/Accumulator/Suction Line Assembly .....	4.0
Pump-Down Solenoid (Liquid Line Solenoid) .....	4.0

The following repairs should be made with pinch off tool:

High Pressure Control/High Press Cut-out (HPC) with pinch off tool .....	2.0
Pump-Down Control (Remotes) with pinch off tool.....	2.0
Low Pressure Control (Timer Initiate) with pinch off tool .....	2.0
Fan Cycle Control/Low Ambient Kit/Fan Switch Cycle with pinch off tool .....	2.0
High and/or Low Side Service Valve with pinch off tool .....	2.0
Water Regulating Valve/Water Pressure Regulator/Crank Case with pinch off tool.....	2.0

\*\*All above are allowed at 4.0 hours if there was a leak, evacuation was required and drier replaced .....4.0

Refrigerant Leak Identification and Repair.....	3.0
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- Miscellaneous 25.00
- Recovery 35.00 for remote (R) systems, 25.00 for air (A), top air (T), and water cooled (W)
- IOM pays \$1.50 an ounce for R404, input as part # 6051055-01 in Service Bench
- IOM pays \$1.00 an ounce for R134, input as part # 6051054-01 in Service Bench
- IOM pays \$5.00 an ounce for R290, input as part # 6051082-01 in Service Bench

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.  
 \*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.  
 \*Diagnosis is included in hourly allowances.  
 \*All repairs allow 1 hour of travel  
 \*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid  
 \*NO Pre-authorization for overages claim will not be paid for overages

# CUBERS ICE SERIES continued

## Electrical Component Section

On/Off Switch.....	1.0
Purge Switch.....	1.0
Contactor .....	2.0
Relay .....	1.0
Timer Module .....	1.0
Bin Control Switch/Micro Switch/Limit Switch/Curtain Switch .....	1.0
Fan Motor and/or Fan Blade .....	1.5
High Temperature Safety/Thermostat .....	1.0
Harvest Assist Assembly .....	1.5
Thermostat Bin.....	1.5
Switch Assembly .....	1.5
Broken or Loose Electrical Wire .....	1.5

## Water Section

Water Distribution Tube/Water Pump Tube .....	1.0
Water Pump .....	1.0
Water Float Assembly (Water Inlet Valve) .....	1.0
Water Return Trough .....	1.0
Splash Curtain.....	1.0
Water Purge Valve (Dump Valve) .....	1.0
Water Leak Detection and Repair .....	1.5

## Other

Bin Door .....	1.0
Panels .....	1.0
Bin Assembly for ICEU units .....	1.5

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.

\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages

# FLAKERS, GEM & MFI MODELS

## Evaporator Section

Evaporator Barrel Assembly (with or without internal components) .....	4.0
Auger .....	1.5
Bearings.....	1.5
Water Seal Assembly .....	1.5
Float Assembly .....	1.0
Evaporator Gasket.....	1.0
Evaporator Chute .....	1.0
Boot.....	3.0
Breaker/Breaker Head.....	2.5
Bearing and Seal Kit (EF Flakers).....	2.5

## Drive Assembly System

Gear Box/Gear Reducer .....	2.0
Auger Motor.....	1.5
Coupler/Spider Gear .....	1.5
V-Belt.....	1.0
Pulley.....	1.0
Down Chute .....	1.5
Ice Sweep/Ice Cutter .....	1.0

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.  
 \*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.  
 \*Diagnosis is included in hourly allowances.  
 \*All repairs allow 1 hour of travel  
 \*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid  
 \*NO Pre-authorization for overages claim will not be paid for overages

# FLAKERS, GEM & MFI MODELS continued.

## Refrigeration Section

Compressor (kit includes start components and filter drier) .....	4.0
Any or all start components.....	1.0
Condenser (Air/Water/Remote) .....	4.0
Thermostatic Expansion Valve (TXV).....	4.0
High Pressure Control/High Press Cut-out (HPC) .....	4.0
Pump-Down Control (Remotes).....	4.0
Water Regulating Valve .....	4.0
Refrigerant Leak Detection and Repair .....	4.0
Mixing Valve/Headmaster/Valve Head Pressure/LAC .....	4.0
Receiver.....	4.0
Pump-Down Solenoid (Liquid Line Solenoid) .....	4.0
High and/or Low Side Service Valve .....	4.0
• Miscellaneous	25.00
• Recovery	35.00 for remote (R) systems, 25.00 for air (A), top air (T), and water cooled (W)
• IOM pays	1.50 an ounce for R404, input as part # 6051055-01 in Service Bench
• IOM pays	1.00 an ounce for R134 (GEMU090 only), input as part # 6051054-01 in Service Bench

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.

\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages



# FLAKERS, GEM & MFI MODELS continued.

## Electrical Component Section

Bin Control .....	1.0
Safety Control .....	1.0
Contactor .....	2.0
Fan Motor and/or Fan Blade .....	1.0
On/Off Switch.....	1.0
Pump-Down Relay.....	1.0
Time Delay .....	1.0
Ice Level Sensor Kit.....	2.0
Broken or Loose Electrical Wire .....	1.5
Control Box .....	2.0

## Other

Y-Drain .....	1.0
Water Leak Detection and Repair .....	1.5
Bin Door .....	1.0
Panels.....	1.0
KPU090 and/or Pressure Switch for pump on GEMU090 only.....	1.5

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.

\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages

# CD40022-30 DISPENSERS

## & IOD 150, 200, 250

### Drive & Dispense Assembly Section

Dispenser Auger .....	1.5
Bushing/Bushing Holder.....	1.5
Plastic Grommet .....	1.5
Ice Chute .....	1.5
Spring on Chute.....	1.5
Drain "T" (Internal).....	1.5
Drain Hose (Internal).....	1.5

### Electrical Component Section

Dispense Motor.....	1.5
Solenoid .....	1.5
Push Button.....	1.5
Micro Switch .....	1.5
Rotor .....	1.5
Broken or Loose Electrical Wire .....	1.5

### Other

Water Leak Detection and Repair .....	1.5
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\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.  
 \*\* After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.  
 \*Diagnosis is included in hourly allowances.  
 \*All repairs allow 1 hour of travel  
 \*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid  
 \*NO Pre-authorization for overages claim will not be paid for overages

# CUBERS UCG SERIES

## Refrigeration Section

Evaporator Assembly.....	4.0
Compressor (kit includes start components and filter drier) .....	4.0
*Any and/or all compressor start component	
Condenser .....	3.0
Hot Gas Valve.....	3.0
Fan Cycle Control .....	3.5
Accumulator/Suction Line Assembly with cap tube .....	3.0
Refrigerant Leak Identification and Repair .....	3.0
• Miscellaneous 25.00	
• Recovery 25.00	
• IOM pays \$5.00 an ounce for R290, input as part #6051082-01 in Service Bench	

## Electrical Component Section

On/Off Master Switch.....	1.0
Control Board.....	1.0
Evaporator Sensor .....	1.0
Condenser Sensor .....	1.0

## Water Section

Spray nozzle.....	1.0
Water Pump .....	1.0
Water Inlet Valve.....	1.0
Splash Curtain.....	1.0
Water Leak Detection and Repair.....	1.5

## Other

Bin Door .....	1.0
Panels .....	1.0

\*When replacing more than one component from the same section, the additional component(s) are to be billed as 1/2 the listed allowable charge.

\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages

# GEMD270A2 DISPENSER

## Evaporator Section

Evaporator Barrel Assembly (with or without internal components) .....	4.0
Auger .....	1.5
Bearings.....	2.5
Water Seal Assembly.....	2.5
Float Assembly .....	1.0
Evaporator Gasket.....	1.0
Evaporator Chute .....	1.0
Boot.....	3.0
Breaker/Breaker Head.....	2.5

## Drive Assembly System

Gear Box/Gear Reducer .....	2.0
Auger Motor.....	1.5
Coupler/Spider Gear.....	1.5
V-Belt.....	1.0
Pulley.....	1.0
Down Chute .....	1.5
Ice Sweep/Ice Cutter .....	1.0

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\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

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# GEMD270A2 DISPENSER continued.

## Refrigeration Section

Compressor (kit includes start components and filter drier) .....	4.0
Any or all start components.....	1.0
Condenser (Air/Water/Remote) .....	4.0
Thermostatic Expansion Valve (TXV).....	4.0
High Pressure Control/High Press Cut-out (HPC) .....	4.0
Pump-Down Control (Remotes).....	4.0
Water Regulating Valve.....	4.0
Refrigerant Leak Detection and Repair .....	4.0
Mixing Valve/Headmaster/Valve Head Pressure/LAC .....	4.0
Receiver.....	4.0
High and /or Low side Service Valve .....	3.0
<ul style="list-style-type: none"> <li>• Miscellaneous 25.00</li> <li>• Recovery 25.00</li> <li>• IOM pays 1.00 an ounce for R134, input as part # 6051054-01 in Service Bench</li> </ul>	

## Electrical Component Section

Contactors .....	2.0
Bin Control .....	1.5
Safety Control .....	1.5
Dispenser Drive Motor.....	2.0
Safety Interlock Switch.....	1.0
On/Off Switch.....	1.0
Relay.....	1.0
Dispense Switch .....	1.0
Broken or Loose Electrical Wire .....	1.5

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\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

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# GEMD270A2 DISPENSER continued.

## Other

Dispense Chute .....	1.5
Bearing .....	1.5
Agitator .....	1.5
Dispense Auger .....	1.5
Wiper Blade.....	1.5
Drive Shaft.....	1.5
Bushing.....	1.5
O-Ring.....	1.5
Dispenser Lever .....	1.5
Door.....	1.5
Panel .....	1.5
Water Leak Detection and Repair .....	1.5

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\*\*After install, adjustments such as bin control, thermostat, timer, water floats, etc. are not warranty items.

\*Diagnosis is included in hourly allowances.

\*All repairs allow 1 hour of travel

\*Any claim for more labor and/or travel time listed requires an authorization from a Field Service Manager PRIOR to claim submittal or standard allowances will be paid

\*NO Pre-authorization for overages claim will not be paid for overages